

Dynamics 365 & Power Platform Developer

STAR Asset Finance Group is on a mission to change asset finance for good, by offering industry leading service, support and engagement to our customers, employees and peers, and we have an exciting opportunity for a Dynamics Developer to join our STAR Asset Finance business.

STAR Asset Finance is a financial services Group currently made up of four established asset finance companies across the UK. Under the stewardship of our CEO, STAR have exciting plans for rapid expansion, which will see an increase of market share in existing regions, and significant growth in the vendor sales and finance space.

STAR Asset Finance promotes equality of opportunity and is committed to ensuring that no individual is discriminated against on the grounds of age, disability, gender reassignment, marriage or civil partnership status, pregnancy and maternity, race, religion or belief, sex or sexual orientation.

REPORTING TO

Change Team Lead

LOCATION

Flexible

CONTRACT TYPE

Permanent

HOURS

Full-time

ROLE OVERVIEW

This role sits within the Change Team and will help STAR develop and support its core sales origination and CRM capabilities, currently centred on Microsoft Dynamics 365 Sales, Leasepath and the Microsoft Power Platform.

The Dynamics 365 & Power Platform Developer is responsible for the development, configuration, support and continuous improvement of STAR's Microsoft Dynamics 365, Leasepath and Power Platform environment.

The role acts as a key technical point of contact for Dynamics 365 Sales, Dataverse, Power Automate, Power BI and connected third-party services. Working closely with the Change Team, business stakeholders and external technology partners, the postholder will translate operational requirements into secure, maintainable and scalable technical solutions.

The role also supports platform performance, environment and solution management, system integrations, incident investigation, documentation and STAR's longer-term technology roadmap. A key objective is to reduce manual effort, improve platform resilience and ensure internally owned solutions can be supported and developed over time.

KEY RESPONSIBILITIES

Dynamics 365 and Leasepath development

- Design, configure, develop and maintain solutions within Microsoft Dynamics 365 Sales, Leasepath and Dataverse.
- Create and maintain tables, columns, relationships, forms, views, dashboards, security roles, business rules and Business Process Flows.
- Develop and maintain client-side functionality using JavaScript and other appropriate Dynamics 365 extensibility methods. Sales Support & Transaction Management
- Design solutions that work effectively alongside managed Leasepath components and identify technical dependencies, restrictions and potential impacts.
- Review existing customisations and recommend opportunities to simplify, rationalise and improve maintainability.

Power platform and automation

- Design, build, support and optimise Power Automate cloud flows and other approved Power Platform solutions.
- Develop solutions using Dataverse, Power Apps, Power Pages, dataflows and Power BI where appropriate.
- Replace manual, spreadsheet-based and duplicated activities with controlled workflows and automated data movement.

- Monitor flow performance, investigate failures and maintain dependencies between Dynamics 365, SharePoint and connected services.
- Use approved AI-assisted development and analysis tools where they provide a controlled, supportable and proportionate solution.
- Assess and develop appropriate use cases for Microsoft Copilot, Copilot Studio, AI Builder and approved generative-AI capabilities across Dynamics 365, Power Platform and Microsoft 365.
- Design, configure and support copilots, agents, prompts and AI-assisted workflows that improve user productivity, information retrieval, customer service and operational decision-making.
- Integrate approved AI capabilities with Dataverse, SharePoint, Teams and connected business systems, using appropriate connectors, actions, grounding sources and access controls.
- Evaluate AI outputs for accuracy, relevance and reliability, and implement proportionate human review, fallback, monitoring and exception-handling arrangements.
- Ensure Copilot and AI solutions comply with STAR policies, data-protection requirements, information-security controls, auditability standards and responsible-AI principles.
- Monitor usage, adoption, performance, cost and business benefit of Copilot and AI solutions, and recommend improvements or retirement where value is not demonstrated.

Systems integration

- Design, develop, test and maintain APIs and integrations between Dynamics 365 and internal or third-party services.
- Work with REST APIs, JSON payloads, authentication services, Microsoft Graph and relevant Microsoft or supplier connectors.
- Support integrations with credit bureaux, identity and AML providers, document-generation platforms, electronic-signature services, lender systems, SharePoint and customer, dealer or vendor portals.
- Analyse data mappings, integration dependencies, reconciliation requirements and failure handling.
- Liaise with suppliers and technical partners to diagnose integration issues and agree sustainable technical solutions.

Platform administration and technical governance

- Act as a technical administrator for STAR's Dynamics 365 and Dataverse environments.
- Support the management of development, test, sandbox and production environments.
- Manage or support solution exports, imports and deployments, ensuring releases are tested, documented and controlled.
- Maintain security roles, application users, service accounts and access arrangements in conjunction with STAR's IT partners.
- Monitor Dataverse database, file and audit-log storage, recommending appropriate retention, archiving and clean-up arrangements.
- Maintain an accurate understanding of system architecture, technical dependencies and integration points.
- Apply appropriate development, naming, documentation, change-control and solution-lifecycle standards.

Performance, support and incident management

- Monitor and investigate the performance, availability and reliability of Dynamics 365, Leasepath, Power Platform automations and connected services.
- Use appropriate diagnostic tools, including plugin trace logs, system jobs, browser developer tools, HAR files, flow histories, environment analytics and service-health information.
- Triage technical incidents, assess business impact and escalate issues to Microsoft, Solifi/Leasepath and other suppliers where required.
- Coordinate technical investigations with internal users, service providers and external developers.
- Document findings and implement or coordinate corrective and preventative actions.
- Communicate technical incidents, risks and service updates in clear, business-friendly language

Solution design and delivery

- Translate business and user requirements into proportionate, maintainable technical designs.
- Assess the feasibility, dependencies, risks and likely impact of proposed system changes.
- Review external design and requirements documentation and provide constructive technical feedback.
- Undertake technical discovery, proof-of-concept work and dependency analysis.
- Contribute technical estimates, options and dependencies to roadmaps, sprint plans and project plans.
- Develop modular and portable components where possible, avoiding unnecessary dependence on individual suppliers or managed solutions.
- Support unit, system, integration, regression and user acceptance testing.
- Plan and support controlled releases, including defect resolution, rollback considerations and post-release monitoring.

Documentation, training and knowledge transfer

- Produce and maintain technical documentation, architecture diagrams, configuration records, release notes and support guidance.
- Create clear user guides and technical instructions where required.
- Document solutions sufficiently to allow future maintenance, support and development.
- Provide demonstrations and knowledge transfer to Change Team colleagues and system users.
- Support the creation of reusable training materials within Dynamics 365 and Leasepath.
- Upskill appropriate colleagues in safe, controlled configuration and support activities.

Stakeholder and supplier management

- Act as a technical point of contact for Microsoft, Solifi/Leasepath, Dynamics 365 partners and integration suppliers.
- Explain technical issues, requirements and dependencies to both technical and non-technical stakeholders.
- Review supplier proposals, estimates and designs from a technical perspective.
- Challenge solutions that do not adequately address requirements, maintainability, performance, security or integration risk.
- Coordinate technical handovers and ensure internally owned code, configuration and documentation are retained.
- Contribute to technology roadmap discussions by explaining the current architecture, constraints, risks and solution options.
- Undertake other reasonable duties consistent with the technical nature and level of the role, as requested by the Change Team Lead.

Experience and Person Specification**Essential technical experience**

- Practical experience developing and administering Microsoft Dynamics 365 Sales or another Dynamics 365 Customer Engagement application.
- Experience of sales processes within the lending sector, including lead and opportunity management, quotation, credit application, approval, documentation and conversion through to payout or completion.
- Strong working knowledge of Microsoft Dataverse, including tables, relationships, forms, views, security roles and solutions.
- Experience designing, creating, supporting and troubleshooting Power Automate cloud flows, including approvals, notifications, data movement, exception handling and integration with Dynamics 365, Dataverse and Microsoft 365 services.
- Experience designing, configuring and supporting model-driven apps, custom pages and canvas apps, together with Business Process Flows and business rules.
- Working knowledge of JavaScript used within Dynamics 365 forms and events.
- Experience integrating business applications using REST APIs, JSON and authentication services.
- Understanding of Dynamics 365 solution management and controlled deployment between environments.
- Experience diagnosing Dynamics 365 or Power Platform incidents through system jobs, flow histories, plugin traces, browser traces or comparable diagnostic tools.

- Understanding of Microsoft 365 integration points, particularly SharePoint, Teams and Microsoft Graph.
- Ability to interpret data models, field mappings, process dependencies and technical requirements.
- Experience producing clear technical documentation and maintaining supportable solutions.
- Practical experience using Microsoft Copilot or other approved generative-AI tools to support development, analysis, documentation or business-process improvement.
- Understanding of how Copilot and AI solutions use organisational data, permissions, grounding and connectors, with the ability to identify data-leakage, security, accuracy and governance risks.
- Experience testing AI-assisted solutions, including prompt design, output validation, human oversight, exception handling and documentation of limitations.

Desirable technical experience

- Experience with Leasepath, Solifi or another asset-finance origination platform.
- Understanding of asset-finance processes, including quotation, credit, compliance, documentation, payout and in-life servicing.
- Experience with Power BI, Power Query, dataflows and reporting from Dataverse.
- Experience developing or maintaining Dynamics 365 plugins in C#.
- Experience with Azure services, Power Platform CLI, Azure CLI or automated solution-management tools.
- Familiarity with DocumentsCorePack, DocuSign, SharePoint document management or similar document-generation platforms.
- Experience with customer, dealer or vendor portals using Power Pages or an alternative portal framework.
- Experience working in financial services or another regulated environment.
- Relevant Microsoft certification, such as PL-400 or PL-200. PL-600 would be valuable for candidates with solution-architecture experience.
- Experience with Microsoft Copilot Studio, AI Builder, Azure AI services or Dynamics 365 Copilot capabilities.
- Experience creating governed agents, conversational experiences or AI-assisted workflows connected to Dataverse, SharePoint, Teams or other enterprise data sources.
- Awareness of responsible-AI practices, prompt-injection and data-grounding risks, and methods for monitoring the quality, adoption and business value of AI solutions.

Skills and behaviors

- Strong structured problem-solving and diagnostic skills.
- Able to translate business requirements into clear, proportionate technical solutions.
- Able to explain complex technical matters to non-technical colleagues.
- Comfortable balancing planned development with urgent production support.
- Able to distinguish between an immediate workaround and an appropriate long-term solution.
- Self-motivated and able to plan and manage competing priorities with limited supervision.
- Strong written communication, documentation and knowledge-sharing skills.
- Commercial awareness when working with external technology suppliers.
- A collaborative approach and the confidence to escalate material security, compliance, performance or architectural risks.
- Commitment to developing secure, maintainable and user-focused solutions.

Success in the Role

- Dynamics 365 and Power Platform changes are delivered in a controlled, documented and supportable way.
- Production incidents are diagnosed promptly, with clear evidence, escalation and follow-through.
- Automations and integrations reduce manual effort without creating avoidable operational risk.
- Technical debt, platform dependencies and capacity risks are visible and actively managed.
- Business stakeholders receive clear technical advice and understand the implications of proposed options.
- Knowledge is retained within STAR through effective documentation, handover and training.
- The technology roadmap is supported by realistic technical analysis, dependencies and delivery options.
- Copilot and AI use cases are introduced through controlled pilots, with clear ownership, defined success measures and appropriate human oversight.

- AI-assisted solutions deliver measurable operational benefit while protecting customer and company data and maintaining regulatory, security and audit requirements.
- Users receive clear guidance and training on the appropriate use, limitations and escalation routes for Copilot and AI-enabled solutions.

Compliance, Training and Development

- Keep up to date with regulatory, security and technical developments relevant to the role.
- Complete all mandatory training stipulated by the Company.
- Follow STAR's policies, conduct requirements, change controls and information-security expectations.
- Consider data protection, access control, auditability and operational resilience when designing or changing solutions.
- Identify and recommend relevant technical training and professional-development opportunities.
- Lead by example and embed appropriate conduct and control standards in day-to-day work.

Recruitment note: This specification describes the principal responsibilities of the role. It is not intended to be an exhaustive list and may be reviewed as STAR's technology estate and business requirements develop.

APPLYING

Send your up-to-date CV to careers@starassetfinance.com